University Campus Network Procedure

**Office of Administrative Responsibility:** Vice-Provost and Associate Vice-President (Information Technology)

**Approver:**
- Provost and Vice-President (Academic)
- Vice President (Finance and Administration)

**Scope:** Compliance with University procedure extends to all members of the University community.

**Purpose**

To provide procedural information related to connectivity to the Campus Area Network (CAN).

**PROCEDURE**

REQUESTS FOR CONNECTIVITY

All requests for connectivity to the CAN and connectivity to clusters of technology infrastructure will be submitted to AICT to review client’s requirements to determine the best solution for connectivity.

**EXCEPTIONS**

1. The only accepted exception to the CAN standard is the network infrastructure required by Facilities and Operations to operate their real time control systems for building operation and utility services.

2. Any other requests for exceptions to the University Campus Network policy will be submitted to the Vice-Provost and Associate Vice-President - Information Technology (VPIT) for consideration. The VPIT’s office will work together with stakeholders (including the requesting unit and AICT) in considering such exception requests and will work towards an appropriate solution. Final decisions on requests for exceptions will be made by the Vice-Provost and Associate Vice-President (Information Technology).

**DEFINITIONS**

Any definitions listed in the following table apply to this document only with no implied or intended institution-wide use. [▲ TOP]

| Campus Area Network | The network infrastructure providing data and voice networking services to all faculties, departments, and groups and connecting the University of Alberta to external organizations and agencies. A partial listing of external organizations and agencies is: the Internet; peering relationships such as Alberta Health Services, City of Edmonton, University of Calgary, etc; SuperNet; WestGrid; CanarieNet; Cybera; and others. |

**RELATED LINKS**

Should a link fail, please contact uappol@ualberta.ca. [▲ TOP]

Bandwidth Procedures and Limits (University of Alberta)
Cabling Infrastructure (University of Alberta)

Code of Student Behavior (University of Alberta)

Conditions for Use of Campus Computing ID (CCID) Authentication (University of Alberta)

Information Technology Security Policy (UAPPOL)

Information Technology Use and Management Policy (UAPPOL)

University Wireless Service (University of Alberta)